



# Return Form

If for some reason you need to return or exchange your items, complete this Return Form and include it with the item(s) you are returning or exchanging.

Send your return to: Cardinal Fitness Online Store, 16249 S. 107th Avenue, Unit #3, Orland Park, IL 60467. We recommend that you insure your package when you send it back to us. If something happens during transit, and we don't receive your package, we can't give you a refund or send out new merchandise.

Don't forget:

- Return your item(s) within 30 days of the order shipment date.
- The item must be unwashed and unworn in order to receive a refund or store credit.
- No clearance merchandise can be returned or exchanged.

I would like to:  Exchange  Return for a refund  Return for store credit RMA # (if applicable) \_\_\_\_\_

**Exchanges:** You will be responsible for all shipping costs of non-defective merchandise. Exchanges will require a \$6 shipping/restocking fee for non-defective merchandise. Indicate your payment preference on the bottom of this form.

**Returning for a credit or refund:** When your return is received, you will be issued a refund to your credit card or an email gift certificate (store credit) for the merchandise only. The cost of shipping will not be refunded.

**If a mistake was made:** If we made a mistake and sent you the wrong item, or if the item is damaged, please email us at [customercare@cardinalfitness.com](mailto:customercare@cardinalfitness.com) within 72 hours of receiving your order. **Our customer service reps will be ready to assist you and will give you a Return Merchandise Authorization number. You must include that number on this form.**

Quantity	Gender	Size	Color	Product Name	Return Reason # (see list below)

1. Duplicate shipment 2. Wrong product sent 3. Wrong size sent 4. Exchange 5. Defective (explain below) 6. Other (explain below)

Please list your replacement item OR add new items to your order:

Quantity	Gender	Size	Color	Product Name

Your Info:

Original order # (Required): \_\_\_\_\_ Address: \_\_\_\_\_

Name: \_\_\_\_\_ Address 2: \_\_\_\_\_

Email: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_

Payment (for return shipping costs or new items)

Mastercard Card #: \_\_\_\_\_ Exp. date: \_\_\_\_\_

Visa Signature: \_\_\_\_\_